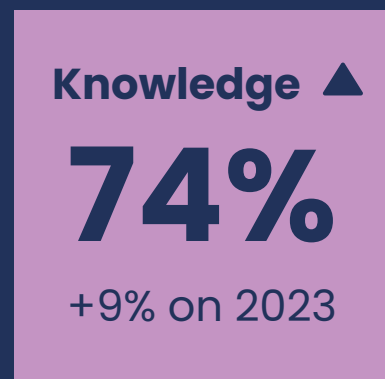


# SQA making 'positive progress' among Scotland's educators and learners

Here are some of the results of what learners, educators in training providers, schools and colleges, and parents and carers of S4-6 learners think about the credibility of national qualifications, how good a job SQA does in consulting, communicating and engaging with them and overall satisfaction levels with performance. The results of the independent research show improvements and also acknowledgement that there is more still to do. They demonstrate our commitment to delivering for Scotland's learners and educators today, while laying strong foundations for [Qualifications Scotland](#).

## 2024 overall research results for all audiences



## Improvement in Qualification Credibility

- ▲ Highers rose from 87% to 92%
- ▲ Advanced Highers improved from 88% to 91%
- ▲ National 5 rose from 79% to 81%
- ▲ National 4 rose from 42% to 59%
- ▲ National 3 rose from 33% to 50%



# Research results for Scotland's schools

Credibility ▲

**52%**

+9% on 2023

Satisfaction ▲

**6.33**

5.61 in 2023

Knowledge ▲

**70%**

+1% on 2023

Engagement ▲

**5.28**

4.42 in 2023

Communications ▲

**6.44**

5.55 in 2023

Contact ▲

**7.22**

6.32 in 2023

**46%**

of school learners rated SQA  
'very high' or 'high' on credibility  
– an increase from 35% in 2023.

## Engagement scores by audience

- ▲ Classroom Teachers improved from 2.56 to 3.97
- ▲ School leaders improved from 4.73 to 6.33
- ▲ Learners improved from 4.25 to 4.70
- ▼ Parents and carers fell from 7.29 to 6.29

# A Prospectus for Change

## Engagement goals

In SQA's new corporate plan, A Prospectus for Change, we set out clear targets to improve how school teachers and learners in Scotland see SQA, and how we engage with them, by 2027. This page shows our progress towards meeting these goals.

### **Double teachers' engagement score in schools**

2023 Baseline: 2.56 Target: 5.12 Current score: 3.97

### **Double the number of school teachers who see SQA as having high credibility**

2023 Baseline: 16% Target: 32% Current score: 36%

### **Increase the school learners' engagement score by 50%**

2023 Baseline: 4.25 Target: 6.38 Current score: 4.70

### **Increase learners' credibility score in schools by 50%**

2023 Baseline: 35% Target: 53% Current score: 46%

