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The following table references the information given to candidates receiving results in autumn 2022 in relation to 1) exceptional circumstances 2) appeal right, specifying a) how and b) by whom this information was conveyed to them

Date	Activity	Issued by & how	Document/link/summary
February 2022	News Item - support and Roles and Responsibilities for 2022	SQA – via open website and news release	SQA announces more support for learners taking National 5, Higher and Advanced Higher exams this year —Appeals 2022 and EECCS mentioned Document ref: 01.appeals-2022-roles-responsibilities
March 2022	News Item – revision support	SQA – via open website and news release	SQA publishes revision support for learners taking National 5, Higher, and Advanced Higher exams —Appeals 2022 and EECCS mentioned
March 2022	Your Exams learner booklet	SQA – hard copy in schools, colleges and training providers	Document ref: 02.Your_Exams2022_english_digital_final Appeals 2022 and EECCS mentioned
March 2022	Appeals 2022 – update for centres	SQA – directly to schools, colleges and training providers	Direct message for centres – shared on open site for full transparency across all audience types Document ref: 03.300322-appeals-march-message
March 2022	EECCS – webpage	SQA – via open website	https://www.sqa.org.uk/sqa/79042.html Page was updated throughout the processes.
March 2022 (updated in April 2022)	EECCS – general information	SQA – via open website	Examination Exceptional Circumstances Consideration Service – general information
April 2022	Decision Tree – EECCS and Appeals 2022	SQA – via open website	EECCS was included in an earlier version of the Decision Tree. This example screen shot was taken after the EECCS service closed. Document ref: 04.DecisionTree-screenshot-example
May 2022	Appeals 2022 – General information	SQA – via open website	Document ref: 05.nq-2022-Appeals_Service_general_information

June 2022	Appeals 2022 learner booklet - digital	SQA – via open website	Social posts used to direct learners to the digital booklet
July 2022	Appeals 2022 learner booklet	SQA – posted to learners’ home addresses	Document ref: 06.SQA-Appeals-2022-guidance-for-learners Included information about EECCS
August 2022	Support for learners – news item	SQA – via open website	SQA outlines support to young people ahead of results day – Included links to information on Appeals 2022 and to register an appeal.
August 2022	Q&A on learner system	SQA – via open website and through customer facing colleagues	Document ref: 07.mitigation-faqs-for-web
August 2022	Learner Direct system web information	SQA – via open website	Document ref: 08.Appeals page for RD
November 2022	Appeals outcomes – information sheet	SQA – via open website and direct message to schools, colleges and training providers	Document ref: 09.AppealOutcomes2022_InformationForParentsCarersLearners_final
Ongoing	Appeals 2022 - webpage	SQA – via open website	www.sqa.org.uk/appeals Page was updated throughout the processes.
Ongoing	FAQs - webpage	SQA – via open website	www.sqa.org.uk/faqs Sections for Appeals 2022 and EECCS were included on the main FAQ page and updated as the process progressed. They have now been removed ahead of decisions for 2023.