



## Introduction

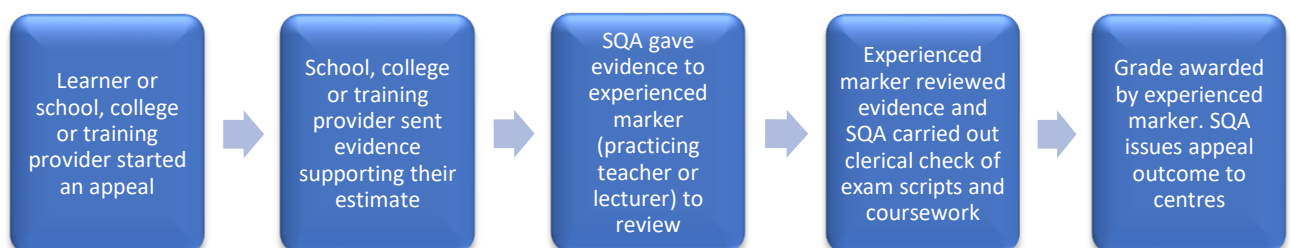
Following the return of formal exams for National 5, Higher and Advanced Higher courses this year, SQA and the wider education community put in place a package of support for learners, as well as the Appeals 2022 service.

If you submitted an appeal, your school, college or training provider will receive the outcome from SQA and will share it with you from Monday 31 October 2022. If your grade has changed, your new certificate will arrive by post in November.

While many learners will be happy with the outcome of their appeal, we know some learners will be disappointed not to receive the outcome they hoped for. The following information aims to answer any questions you may have about appeals.

### 1. How was my appeal outcome decided?

If the grade on your certificate in August didn't seem right, and was lower than your estimate, you may have decided to submit an appeal. Experienced markers – the teachers and lecturers appointed and trained by SQA – then reviewed the evidence that your school, college or training provider had used to determine your estimate.



*\*the SQA Appointee does not see the learner's estimate or awarded grade*

### 2. Why was my appeal successful / unsuccessful?

Experienced SQA markers awarded your grade based on careful review of the assessment evidence we received from your school, college or training provider. To ensure fairness, the marker did not know your estimate or the grade shown on your certificate.

### 3. Can I get feedback on my appeal result, or challenge the result of an appeal?

The Appeals 2022 process includes a clerical check of your exam paper and SQA coursework, as well as a review of the assessment evidence submitted by your school, college or training provider. Your

estimate is not included in the review, which is carried out by our most experienced markers, who are also subject-specialist teachers and lecturers. This helps to ensure fairness for all learners submitting an appeal. Outcomes are final, and you cannot appeal the result further.

In line with the results issued in August, we cannot provide feedback about individual appeals.

#### **4. Why did SQA not just use the estimate provided by the school, college or training provider?**

In fairness for all learners submitting an appeal and to ensure grades have the same value across the country, the National Qualifications 2022 Group\* agreed that your evidence would be reviewed by experienced SQA markers. This is because prelims and other internal assessments that are not set by SQA vary between different schools, colleges and training providers.

These markers are experienced teachers and lecturers who have carefully reviewed your assessment evidence. These same individuals are involved in creating SQA assessments and supporting the SQA marking process of assessments during the year. They are our most experienced subject specialists.

\*The National Qualifications Group provides advice to SQA and the wider education community, and is made up of the Association of Directors of Education in Scotland (ADES); Colleges Scotland; Education Scotland; Educational Institute of Scotland (EIS); National Parent Forum of Scotland (NPFSS); School Leaders Scotland (SLS); Scottish Council of Independent Schools (SCIS); Scottish Government; Scottish Qualifications Authority (SQA); Scottish Youth Parliament (SYP)

#### **5. When will we find out appeals information for 2023?**

Along with all other 2022 arrangements, SQA will carry out an evaluation of how the Appeals 2022 service performed.

The results of this evaluation will play an important part in informing the decisions around what type of service we will take forward for 2023. We will share more information about this in early 2023.

Stay up to date with the latest information from SQA at [www.sqa.org.uk/learners](http://www.sqa.org.uk/learners)